

The Reserve Bank of India - Integrated Ombudsman Scheme - November 12, 2021

The details of the Principal Nodal Officer of the Company as per Reserve Bank of India's Integrated Ombudsman Scheme dated November 12, 2021 vide circular no. CEPD. PRD. No. S873/13.01.001/2021-22 is given below:

1. Name of the Principal Nodal Officer: Mr. Vaidyanathan Ramamoorthy
2. Address: Unit No. 1203, 12th floor, B Wing, The Capital, Plot No. C - 70, G Block, Bandra - Kurla Complex, Mumbai-400051, Maharashtra
3. Email id: care@incred.com
4. Contact: 18001022192

Steps if grievance is not addressed by InCred Financial Services Limited

If your complaint/concern is not redressed within a period of 30 days, you can lodge a complaint with RBI on CMS portal - <https://cms.rbi.org.in> or reach them on the following e-mail id - crpc@rbi.org.in

Or

Send your complaint form to the below mentioned address:

Centralised Receipt and Processing Centre,
Reserve Bank of India, 4th Floor,
Sector 17, Chandigarh – 160017
